



TAMS

ServiceDeck

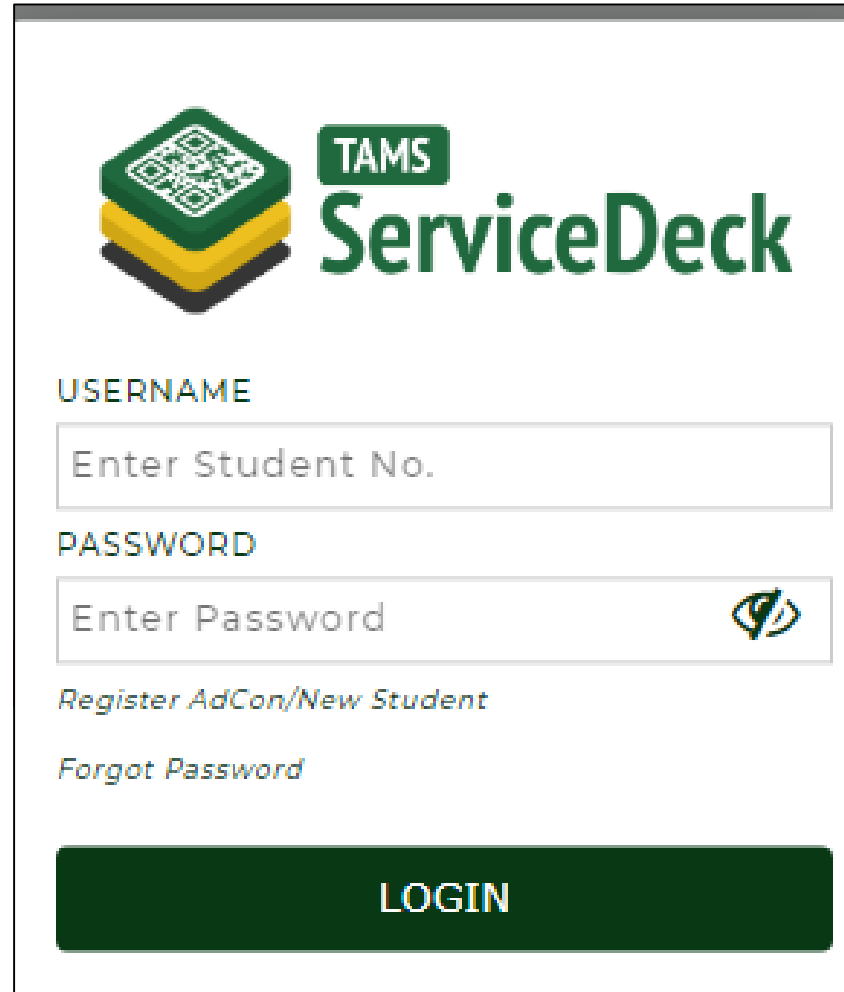
How to
Access/Login

How to Access: TAMS Service Deck

(1) Enter your *Student Number* and *Password*

Student Number →

Password →



The image shows the TAMS ServiceDeck login interface. At the top, there is a logo consisting of a green cube with a QR code on top and the text 'TAMS ServiceDeck' in green. Below the logo, there are two input fields. The first field is labeled 'USERNAME' and contains the placeholder text 'Enter Student No.'. The second field is labeled 'PASSWORD' and contains the placeholder text 'Enter Password'. To the right of the password field is a small icon of a key. Below the password field, there are two links: 'Register AdCon/New Student' and 'Forgot Password'. At the bottom, there is a large green button with the text 'LOGIN' in white.

USERNAME

Enter Student No.

PASSWORD

Enter Password

[Register AdCon/New Student](#)

[Forgot Password](#)

LOGIN

How to Access: TAMS Service Deck

(2) Once logged on, TAMS Service Deck page will be displayed.

The screenshot displays the TAMS ServiceDeck interface. On the left is a sidebar with the FEU logo and navigation links: FACULTY EVALUATION, ONLINE PAYMENT (highlighted), and PAYMENT OPTIONS. The main content area is titled 'TAMS ServiceDeck' and features a user profile for 'ACCON, TEST' with ID '2037777777'. The profile includes program details (BSMEDTECH), institute (IAS), status (RETURNING STUDENT), and year level (4). It also lists personal details like birth date (February 01, 2000), gender (Female), and citizenship (PHILIPPINES). Below the profile, there are two sections: 'Student Records Update' with a description and an 'Update Now' button, and 'STUDENT ACTIVITIES' showing a completed task 'FEU Privacy Policy for Students and Consent Form' and a pending task 'Student Records Update'.

FEU

FACULTY EVALUATION

ONLINE PAYMENT

PAYMENT OPTIONS

TAMS ServiceDeck

PERSONAL INFORMATION

ACCOUN, TEST
2037777777

PROGRAM: BSMEDTECH
INSTITUTE: INSTITUTE OF ARTS AND SCIENCES (IAS)
STATUS: RETURNING STUDENT
YEAR LEVEL: 4

Birth Place:
Birth Date: February 01, 2000
Gender: Female
Citizenship/Country of Citizenship: PHILIPPINES

Student Records Update

Your updated personal information will help FEU consolidate a more accurate data, which will be used to communicate with your parents/guardians in case of emergency and to record basic demographic information that you may need during business transactions with government agencies and with your future employers.

Update Now

STUDENT ACTIVITIES

Completed
FEU Privacy Policy for Students and Consent Form

Pending
Student Records Update



TAMS


ServiceDeck

How to Reset Password

How to Reset: TAMS Service Deck


(1) Enter your *Student Number* and click “forgot password”.

Student Number



USERNAME

PASSWORD

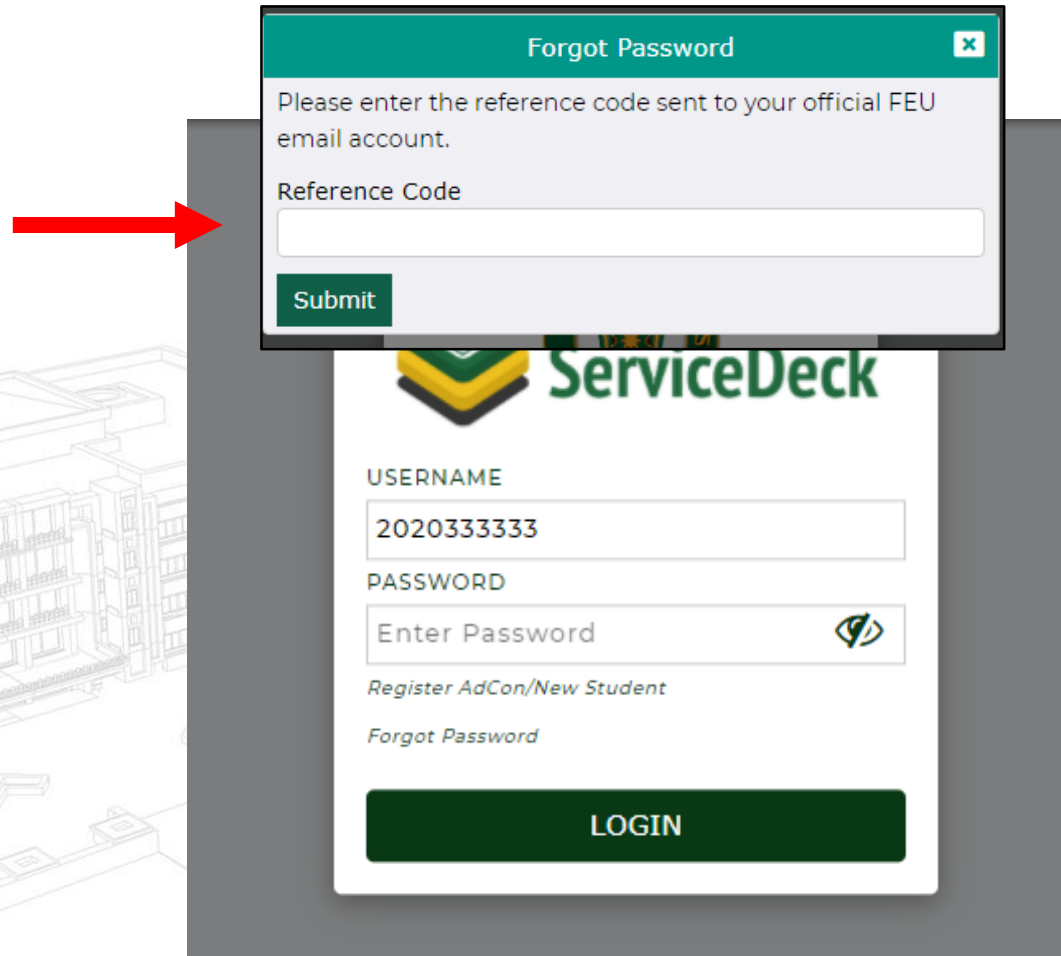
[Register AdCon/New Student](#)

[Forgot Password](#)

LOGIN

How to Reset: TAMS Service Deck

(2) The system will ask for the *Reference Code* sent to your Office 365 email account.




The screenshot shows the TAMS Service Deck login interface. A modal window titled "Forgot Password" is open, prompting the user to enter a reference code sent to their official FEU email account. The modal includes a "Reference Code" input field and a "Submit" button. A red arrow points to this input field. Below the modal, the main login form is visible, featuring fields for "USERNAME" (containing "2020333333") and "PASSWORD" (with a placeholder "Enter Password" and a visibility toggle icon). Links for "Register AdCon/New Student" and "Forgot Password" are present, along with a large green "LOGIN" button.

Forgot Password

Please enter the reference code sent to your official FEU email account.


Reference Code

Submit



USERNAME

PASSWORD



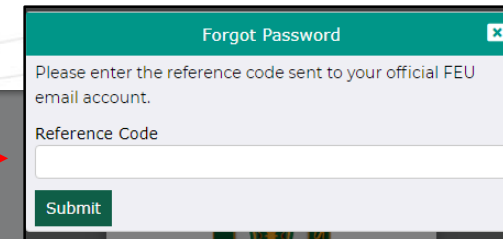
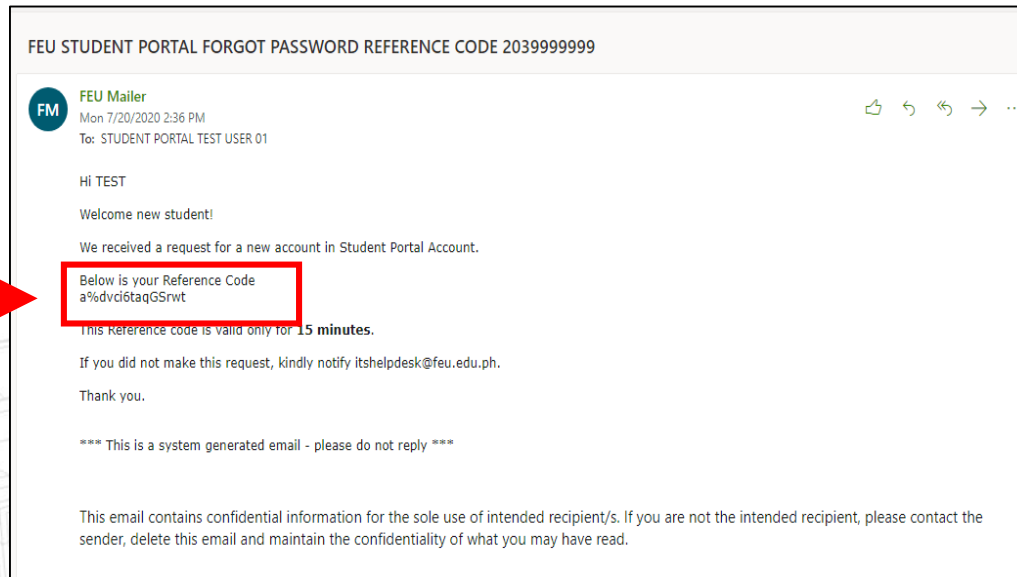
[Register AdCon/New Student](#)

[Forgot Password](#)

LOGIN

How to Reset: TAMS Service Deck

(3) Check your Office 365 email account to view the reference code provided.

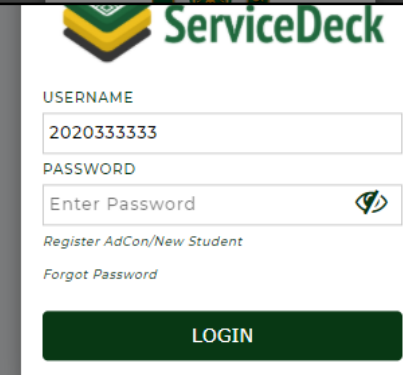


Forgot Password

Please enter the reference code sent to your official FEU email account.

Reference Code

Submit



ServiceDeck

USERNAME

PASSWORD

[Register AdCon/New Student](#)

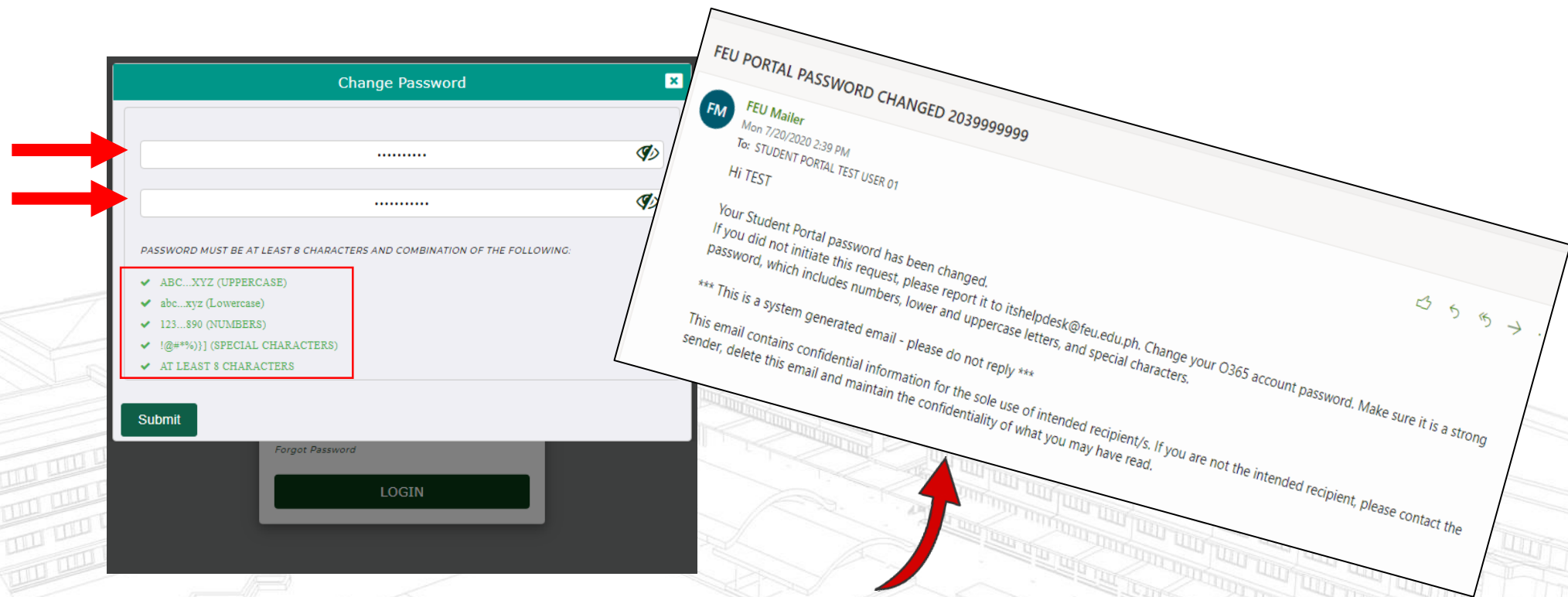
[Forgot Password](#)

LOGIN

Note that reference code is valid for 15 minutes only, otherwise, you will try again to click “forgot password”.

How to Reset: TAMS Service Deck

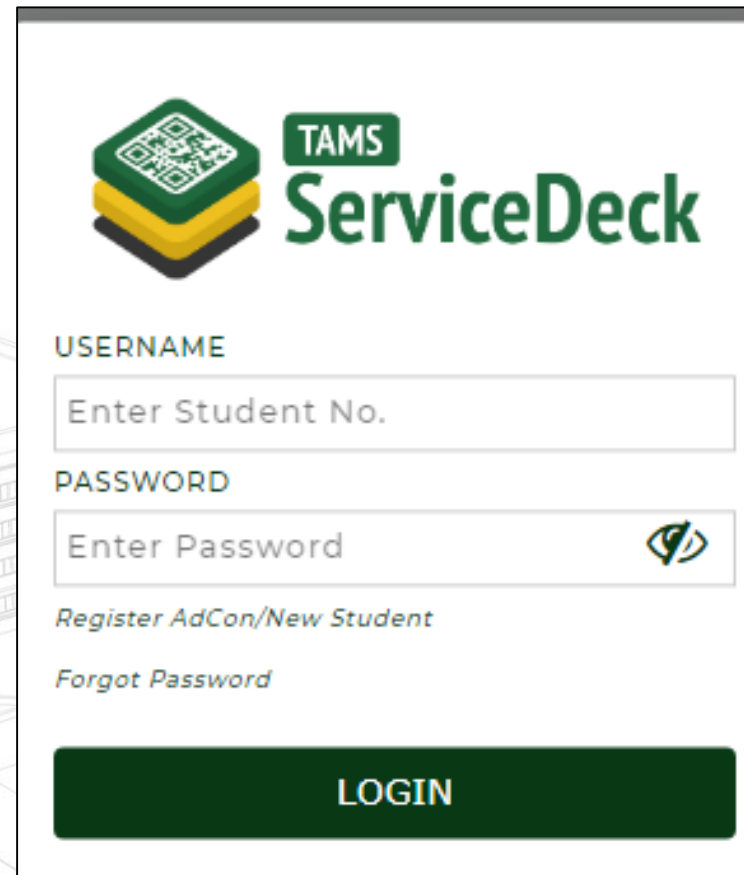
- (4) The system will automatically ask you to change your password using the required character combination.




- (5) Upon checking your password, an email notification will be sent to your Office 365 email account regarding password changed.

How to Reset: TAMS Service Deck


(6) You will ask again to log-on to the Service Deck using your Student Number and new Password.



The image shows a login interface for TAMS ServiceDeck. At the top, there is a logo consisting of a green and yellow cube with a QR code on the green face, followed by the text "TAMS ServiceDeck". Below the logo, there are two input fields. The first is labeled "USERNAME" and contains the placeholder text "Enter Student No.". The second is labeled "PASSWORD" and contains the placeholder text "Enter Password". To the right of the password field is a small icon of a shield with a checkmark. Below the password field, there are two links: "Register AdCon/New Student" and "Forgot Password". At the bottom of the form is a large green button with the text "LOGIN" in white. Two red arrows point from the left towards the username and password fields.

 **TAMS ServiceDeck**

USERNAME
Enter Student No.

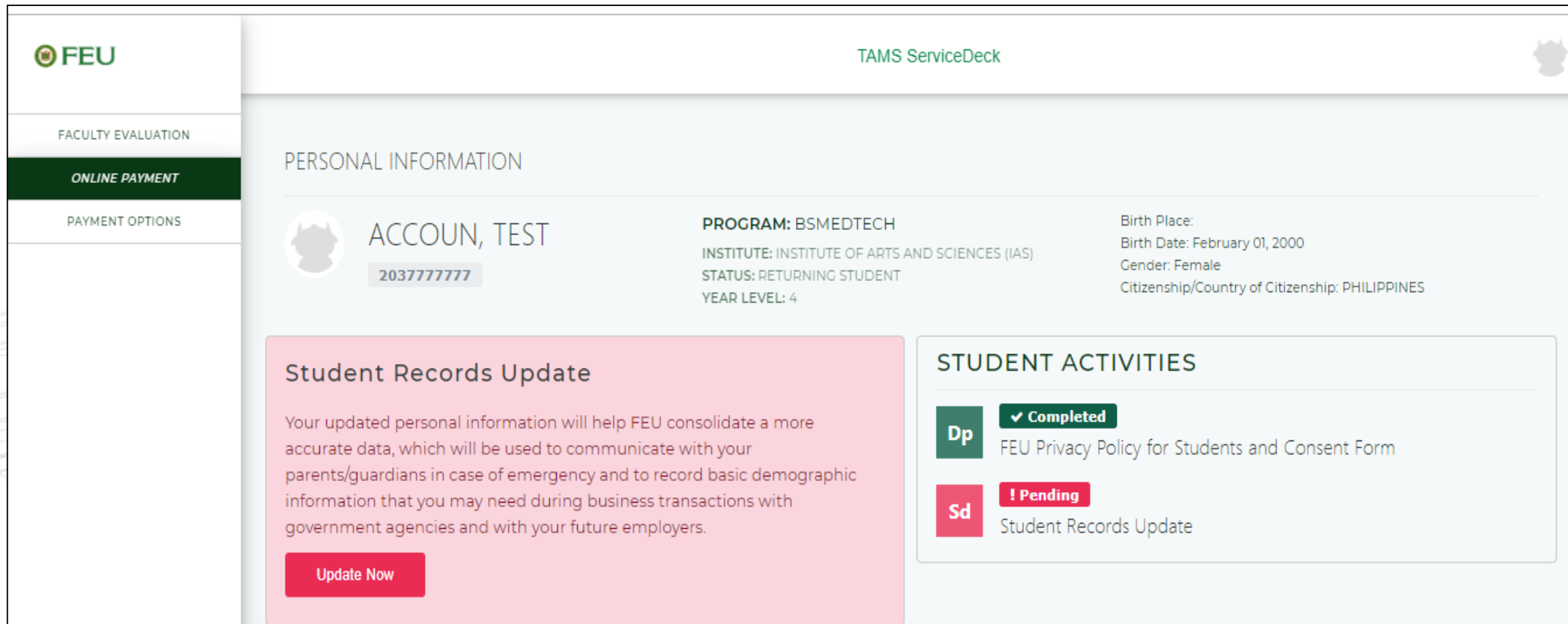
PASSWORD
Enter Password 

[Register AdCon/New Student](#)
[Forgot Password](#)


LOGIN

How to Reset: TAMS Service Deck

(7) Once logged on, TAMS Service Deck page will be displayed.



The screenshot displays the TAMS ServiceDeck interface. On the left is a sidebar with the FEU logo and navigation links: FACULTY EVALUATION, ONLINE PAYMENT (highlighted), and PAYMENT OPTIONS. The main content area is titled 'TAMS ServiceDeck' and features a user profile for 'ACCON, TEST' with ID '2037777777'. The profile includes personal information (Birth Place, Birth Date, Gender, Citizenship), program details (BSMEDTECH, INSTITUTE OF ARTS AND SCIENCES (IAS), RETURNING STUDENT, YEAR LEVEL: 4), and a 'Student Records Update' section with a pink background and an 'Update Now' button. To the right, the 'STUDENT ACTIVITIES' section shows two items: 'Dp' (Completed) for 'FEU Privacy Policy for Students and Consent Form' and 'Sd' (Pending) for 'Student Records Update'.

| PERSONAL INFORMATION | |
|---|--|
|  | ACCON, TEST 2037777777 |
| PROGRAM: BSMEDTECH INSTITUTE: INSTITUTE OF ARTS AND SCIENCES (IAS) STATUS: RETURNING STUDENT YEAR LEVEL: 4 | Birth Place: Birth Date: February 01, 2000 Gender: Female Citizenship/Country of Citizenship: PHILIPPINES |

Student Records Update

Your updated personal information will help FEU consolidate a more accurate data, which will be used to communicate with your parents/guardians in case of emergency and to record basic demographic information that you may need during business transactions with government agencies and with your future employers.

[Update Now](#)

| STUDENT ACTIVITIES | |
|--------------------|--|
| Dp | ✓ Completed FEU Privacy Policy for Students and Consent Form |
| Sd | ! Pending Student Records Update |



TAMS

ServiceDeck

FAQs

Q: To do list in Tams Service Deck

A: Read and conform to the University Policies.

Update/Complete Student Information

Q: My reference code is not working.

A: Try to click forgot password and make sure to copy the code correctly.

Validity of code is 15 minutes.

Q: I didn't receive reference code.

A: Reference code will be sent to your Microsoft Office Outlook.

Kindly check focused and spam folder.

Q: My Account has been locked/deactivated.

A: For deactivated or locked account, kindly input username and click forgot password.

Q: How to reset password in Tams Service Deck?

A: For password reset or forgot password, Tams Service Deck has self-service feature for password reset.

Kindly input username and click forgot password.

Q: How to change information? (Birthdate, Name, Age, Gender, etc)

A: For change/edit information request, kindly email Registrar's Office at registrar@feu.edu.ph

Q: I can't upload files in Tams Service Deck.

A: Make sure to follow uploading requirements.

Reminders:

For JPEG file, make sure to use .jpg file name extension.

For documents, make sure the file size is 1MB or less than.