

# CANVAS FAQs

**Q: Cannot see courses on Canvas Dashboard.**

**A: Courses are still not Published by the Faculty. (See below, How to check if courses are published?)**

1. Click the **Courses** Menu on the left side.
2. Click “**All Courses**”.

The screenshot displays the Canvas LMS interface. On the left, a dark green sidebar contains navigation icons and labels: Account, Dashboard, Courses, Groups, Calendar, Inbox, and Help. The 'Courses' menu is selected, showing a list of courses under the heading 'Courses'. The list includes:

- All Access General Education Curriculum
- FEU WRP
- FLJ\_2NDYR\_GED0112-LEC-Sec121-MN (School Year 2019 Semestral 2 A MLA Special)
- GENERAL INORGANIC CHEMISTRY LABORATORY (School Year 2019 Semestral 2 A MLA Official)
- GENERAL INORGANIC CHEMISTRY LECTURE (School Year 2019 Semestral 2 A MLA Official)
- PURPOSIVE COMMUNICATION (School Year 2019 Semestral 2 A MLA Official)
- SCHOLARLY INQUIRY (School Year 2019 Semestral 2 A MLA Official)
- THE FILIPINO IN THE CONTEMPORARY WORLD (School Year 2019 Semestral 2 A MLA Special)
- THEORIES OF PERSONALITY (School Year 2019 Semestral 2 A MLA Official)

At the bottom of the list is a link for 'All Courses'. On the right, a white panel titled 'PROMISSORY NOTE (PN) ADVISORY' for 'SUMMER SY 2019-2020 ENROLLMENT' is shown. It contains a flowchart with two main paths:

- OUTSTANDING BALANCE:** Requires sending an email to [treasurer@feu.edu.ph](mailto:treasurer@feu.edu.ph) with details (Student Number & Full Name, Student Number & Full Name, Reason for non-payment, Commitment to pay the Balance, and Period: May 23 to June 9, 2020). A reply is expected within 3 working days. After receiving an email from the Treasurer's Office, the user must send an email to [treasurer@feu.edu.ph](mailto:treasurer@feu.edu.ph) and [postingpayment@feu.edu.ph](mailto:postingpayment@feu.edu.ph) with details (Official Receipt, Online Payment Confirmation, or copy of bank slip) for verification and validation.
- WITHOUT OUTSTANDING BALANCE:** Proceeds to 'ONLINE PN APPLICATION' for the period May 23 to June 9, 2020. The user must check the status of the ONLINE PN within 2 working days.

The flowchart also includes a section for 'PN APPLICATION FOR DOWN PAYMENT' with a 'Main Menu' and 'Make Request' options. Below this is an 'INPUT' form with fields for 'TIME' (DOWN PAYMENT \$), 'DATE' (07/15/20), 'AMOUNT' (12500), and 'INSTITUTE OF' (INSTITUTE OF NURSING). A 'SUBMIT' button is at the bottom. A final section for 'PN APPLICATION FOR OUTSTANDING BALANCE' is also visible.



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*A2: Student is not enrolled on the Course, please verify with Netsuite(Ederp). If the student has already enrolled the course on the day it was reported to Netsuite(Ederp), wait for at least 48 hours to be loaded on Canvas.*

**Q: How to check enrolled courses.**

*A: Kindly login to Student Central → go to Student Reports → Click COR → input current term and school year.*

*Please take note: All courses and course details registered in your COR is your official list of courses that are being loaded to CANVAS.  
Always follow your official COR.*

